

Pegasus Medical - warranty statement

Pegasus Medical provides full manufacturers' warranties on all goods in accordance with factory guidelines, based on normal use and proper cleaning according to Pegasus cleaning guidelines.

Any items not specifically stated below, are warranted to be free of manufacturing defects for a period of 12 month of delivery. Warranty does not cover damages to any product due to abuse, misuse, **or any freight mishandling**. To determine the most effective resolution to any warranty claim we will require pictures that demonstrate the warranty claim to be provided by you to Pegasus Medical.

- **ISO/HTM71 modules** are warranted against manufacturing defects & defects in materials for a period of 5 years from the date of delivery. Warranty is void if modules were used outdoors or damaged through abuse or usage of chemicals.
- **Racks** and shelving are warranted against defects in material ,defect in manufacturing and against structural damage incurred through normal hospital surrounding usage for a period of 2 year of delivery.
- **Carts** are warranted against defects in material ,defect in manufacturing and against structural damage incurred through normal hospital surrounding usage for a period of 1 year of delivery.