

# ALEX Gen AI FAQs



## FAQs:

### What makes ALEX different?

ALEX is a physical manikin designed with advanced, cutting-edge technologies to deliver realistic medical training and education. It combines AI-driven conversation, physiologic realism, and clinical skills in one platform.

### How does ALEX talk and respond naturally?

ALEX uses speech-based natural language AI powered by multiple custom-trained large language models. This enables realistic conversations with learners across a range of clinical scenarios.

### Are scenarios included, and can I create my own?

Yes. ALEX comes with six ready-to-use scenarios and allows you to create as many custom cases as you want using the intuitive authoring interface.

### What is the IrisCam™?

ALEX's IrisCam™ is a high-definition 5-megapixel camera built into the right eye. It provides a 720p, patient-perspective video feed at a natural 30-degree downward angle for immersive debriefing.

### What languages does ALEX speak?

ALEX supports English, Arabic, German, Spanish, French, Hebrew, Hindi, Indonesian, Italian, Japanese, Portuguese, Russian, Tagalog, Turkish, and Vietnamese. Additional languages coming later this year include Polish and Thai.

### How does ALEX receive updates?

ALEX is cloud-connected, so updates are automatic whenever it's powered on and online through Wi-Fi or Ethernet. Software updates are included as part of your warranty, ensuring your system is always up to date.

### What are ALEX's dimensions?

ALEX is 5 ft 1 in (155 cm) tall and weighs approximately 45 lb (19 kg), making it easy to transport, set up, and integrate into any training environment.

