



Flow State Innovation

Flow State Innovation warrants its products against defects in materials or workmanship under normal use and service for the lifetime of the product. During the warranty period, Flow State Innovation will, at our option, either repair or replace the device at no charge that proves to be defective, provided that it is returned to Flow State Innovation. Shipping costs will be paid by Flow State Innovation as long as the unit has been deemed defective by Flow State Innovation prior to shipping.

This limited lifetime warranty extends only to the original purchaser and excludes any damage resulting from negligence, off-label use, gross misuse, abuse, neglect, accidents, or modifications performed by anyone other than Flow State Innovation.

Initiate a warranty claim by writing or emailing:

Flow State Innovation
14119 Thoroughbred Loop
Grass Valley, CA, 95949

support@flowstateinnovation.com