



Prestan Professional Manikins

ADULT MANIKIN

USE AND CARE INSTRUCTION SHEET

THANK YOU for buying the **Prestan Professional Adult Manikin!**

Please read through these instructions and keep them with your manikin(s).



Prestan Professional Adult Manikin

Prestan Professional Adult Manikin 4-Pack

For future reference, make note below of the Prestan Authorized Distributor where you purchased your manikins. Call your Prestan Authorized Distributor for product questions, reordering parts/accessories, or warranty issues:

Prestan Authorized Distributor

Distributor Phone

Purchase Date



MODELS COVERED BY THIS INSTRUCTION SHEET

| PRODUCT # (MODEL) | MANIKIN PACK | MANIKIN QTY/SIZE | INCLUDED CPR RATE MONITOR(S) * | INCLUDED CARRY CASE | INCLUDED FACE-SHIELD/ LUNG-BAGS |
|----------------------------------------------|-----------------|------------------------------------|--------------------------------------|--------------------------|---------------------------------------|
| PP-AM-100M PP-AM-100M-MS PP-AM-100M-DS | SINGLE | 1 ADULT | YES | SINGLE CASE | 10-PACK |
| PP-AM-100 PP-AM-100-MS PP-AM-100-DS | SINGLE | 1 ADULT | NO | SINGLE CASE | 10-PACK |
| PP-AM-400M PP-AM-400M-MS PP-AM-400M-DS | 4-PACK | 4 ADULTS | YES 1 PER MANIKIN | 4-PACK CASE w/strap | 50-PACK |
| PP-AM-400 PP-AM-400-MS PP-AM-400-DS | 4-PACK | 4 ADULTS | NO | 4-PACK CASE w/strap | 50-PACK |
| PP-FM-300M PP-FM-300M-MS PP-FM-300M-DS | COLLECTION ** | 1 ADULT, 1 CHILD, 1 INFANT | YES 1 PER MANIKIN | COLLECTION CASE w/strap | 10-PACK PER MANIKIN |
| PP-FM-500M PP-FM-500M-MS PP-FM-500M-DS | FAMILY PACK ** | 2 ADULTS, 1 CHILD, 2 INFANTS | YES 1 PER MANIKIN | FAMILY PACK CASE w/strap | 10-PACK PER MANIKIN |

REGARDING THE ABOVE CHART AND THE CONTENTS OF YOUR ORDER:

* The **CPR Rate Monitor** (*Rate Monitor, CPR Monitor, Monitor*) is a patented feedback feature for **Prestan Professional Manikins** that consists of an LED light bank that responds to compressions (see the section on the CPR Rate Monitor). The CPR Rate Monitor (*requires two (2) 'AA' batteries; not included*) is pre-installed in the left shoulder of the adult manikin. If you purchased the Prestan Professional Manikin without the CPR Rate Monitor and later decide you would like one, it may be ordered separately from your Prestan Authorized Distributor and easily installed. Installation instructions may be found in the Resources section of www.prestanproducts.com.

** **The Prestan Collection and Prestan Family Pack** also include **Prestan Professional Infant and Child Manikins**. These have separate Instruction Sheets that are included with the manikins or can be accessed at www.prestanproducts.com.

Available Skin Tones: Any of the above models may be available in one of three Skin Tones:

- A model number without a suffix signifies our original Light Skin Tone
- A model number with a “-MS” at the end (i.e. PP-AM-100M-MS) signifies a Medium Skin Tone
- A model number with a “-DS” at the end (i.e. PP-AM-400-DS) this signifies Dark Skin tone

Black Felt Dots are included on a strip for optional use with Adult Manikins. These may be adhered to the underside of the manikin torso to help prevent sliding on slippery floor surfaces.

If anything is missing, please contact the Prestan Authorized Distributor where you made your purchase.

Prestan Professional ADULT MANIKINS



CLEANING

- The face and the body skin of the Prestan® Professional Manikin is made out of the same material and can be cleaned in the same manner.
- If the material becomes dirty, clean with a mixture of soap and water. If the area is extremely dirty, common household cleaners such as Formula 409®, Windex® or Vim® may be used. Non-bleach wipes such as Clorox® or Lysol® disinfecting wipes are convenient and work well. It is recommended that the use of these cleaners be done cautiously with minimum amount of abrasion to insure the life of the skin.
- A melamine foam eraser such as Mr. Clean® Magic Eraser® or Scotch-Brite™ Easy Erasing Pad may be used cautiously for stains.
- Cleaners containing wax, oil, or citrus (d-Limonene) are not recommended.
- Any cleaner not listed/recommended above may be tested in a non-visible area of the manikin. Open the manikin's torso chest and test the cleaner on the underside. Monitor for 24 hours. Should there be an undesirable reaction, the cleaner should not be used on the manikin.
- The face skin may also be sanitized with alcohol wipes or soaked in a solution of 1/4 cup bleach mixed with one gallon of water for 10 minutes. Between student uses, the instructor (or student) may clean the faces off with an alcohol wipe as an extra measure of safety.
- Don't forget to wipe the upper chest foam and skin in the same way in order to sanitize the inside of the manikin as well.
- Replacement skins for the face and torso may be purchased from your Prestan Authorized Distributor.

STORAGE

- Store the Prestan Professional Manikin(s) in the nylon carry bag(s).
- The manikin head should be removed for protection of the facial features, specifically the nose.
- For added protection, store the manikin inside the carry bag, and place the carry bag inside the original shipping box.
- Do not stack the manikins unless they are inside the original shipping box or other protective container.
- The nylon carry bag for the Prestan Professional Manikin(s) is not meant to store or transport belongings (i.e. books) in addition to the manikin(s) - please use the carry bag only for the intended manikin(s) to prevent damage to the bag.
- Store the manikin(s) in a cool, dry area, at temperatures between 50°-70° F and 50% relative humidity.
- For storage longer than 1 month, it is recommended that the batteries be removed from the CPR Rate Monitor (if the manikin has this feature).

CPR FEATURES

FACE-SHIELD/LUNG-BAG FOR THE VISIBLE CHEST RISE

- The Face-Shield/Lung-Bag (PP-ALB-10, PP-ALB-50) combines the Face Shield and the Lung Bag into a single, t-shaped airway for the manikin. Air goes in through the Face-Shield opening to inflate the Lung-Bag, which provides the visible chest rise in response to administered CPR breaths.
- Face-Shield/Lung-Bags are sized specifically to fit each Prestan Professional Manikin (Adult/Child/Infant) and are not interchangeable among the different manikin sizes.
- The Face-Shield portion covers the mouth of the manikin. It stays in place by hooking the ends onto buttons located at each side of the head under the ears.
- The Lung-Bag portion is placed on the manikin chest (under the torso skin) and fills with air from administered CPR breaths. This provides a visual chest rise for the student.
- Face-Shield/Lung-Bags are a consumable item and should be changed depending on how they are used:
 - If breaths are being administered by mouth, either directly or via rescue mask adaptor, the Face-Shield/Lung-Bag should be changed between classes due to accumulation of bacteria-causing moisture inside the neck and bag. This change is advised for both sanitary and performance purposes.
 - If breaths are being administered by a manual resuscitator (BVM/Ambu bag), there is no need to change the Face-Shield/Lung-Bag.
- When a manikin is being shared by more than one student, it is recommended that each student be provided with their own sanitary and disposable mouth protector:
 - If direct mouth contact is being used to give CPR breaths, students should be supplied with their own Face Shield (PP-AFS-50) (sold separately and disposable). The fitted Face Shield can be placed over the already-installed Face-Shield/Lung-Bag on the mouth of the manikin when it is that student's turn to give breaths. Generic, non-fitted face shields may also be used, but may slide around on the mouth and possibly cover the mouth opening if not held in place.
 - If rescue masks are being used to give CPR breaths, students should be supplied with their own Rescue Mask Adaptor (10076-PPA, 10076-PPA-50) (sold separately and disposable). The adaptors can be inserted into any standard mask when it is that student's turn to give breaths.

CPR CLICKER

- The Clicker is the round disk in the center of the manikin's back.
- The Clicker works with compressions to provide an audible "click" when compression depth reaches 2" (the compression is able to continue to a 2.4" depth).
- The Clicker sends a signal to the CPR Rate Monitor (if the manikin has this feature) to allow it to provide feedback on compression speed (see CPR Rate Monitor – Guide)

Prestan Professional ADULT MANIKINS



CPR RATE MONITOR - GUIDE

The CPR Rate Monitor (*requires two (2) 'AA' batteries; not included*) is a patented feedback feature that comes pre-installed in the shoulder area of the Prestan Professional Adult Manikin. If you have purchased a Prestan Professional Adult Manikin without the CPR Rate Monitor and later decide you want this feature – it may be purchased and installed separately by contacting your Prestan Authorized Distributor.

The Prestan Professional Training Manikin CPR Rate Monitor has a unique way of monitoring both the depth of compressions and the rate of compressions:

At the first compression all four of the lights in the upper left shoulder will come on, indicating that the lights are working. (Figure 1)

If the lights do not light, make sure that the depth of compression is deep enough (you will hear a clicking sound). The lights will not work if the student is not compressing the manikin correctly.

Once a student begins chest compressions, the yellow light and the green lights will go out and, from zero to less than 60 compressions per minute, the red light will be on. (Figure 2)

As the student increases the rate of compressions and reaches 60 compressions per minute, a yellow light will come on until the student reaches 80 compressions per minute. (Figure 3)

As the student increases the rate of compressions and reaches 80 compressions per minute, the first green light will come on until the student reaches 100 compressions per minute. (Figure 4)

When the student reaches 100 compressions per minute, a second green light comes on, indicating that the recommended rate has been reached. (Figure 5)

If the student slows down, one of the green lights will go out indicating that the student needs to increase the rate of compressions.

Should compressions exceed 120 per minute, a yellow light will flash rapidly indicating the recommended cap has been reached. (Figure 6)

Always try to maintain the recommended speed between 100 and 120 compressions per minute as indicated by the 2 green lights.

If the student's depth of compression is not correct, at any time, all the lights will go off and the red light will blink.



Figure 1



Figure 2; <60 cpm



Figure 3; 60-80 cpm

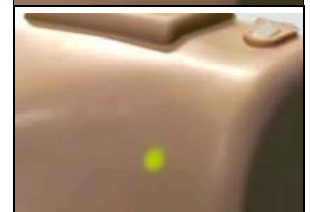


Figure 4; 80-100 cpm



Figure 5; 100-120 cpm

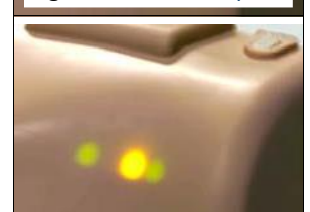


Figure 6; >120 cpm

FACE-SHIELD/LUNG-BAG INSTALLATION

1. Unlatch the torso of the Prestan Professional Manikin by popping the 'tabs' located at the top of the shoulders (Figure 1). Carefully lift the torso frame open by the neck.
Note: Do not pull on tabs (past popping the latch). Doing so may break the tabs or stretch out the frame over time, impairing the latching function.



Figure 1



Figure 2

2. Attach the head to the torso by placing the neck of the head onto the two spindles on the neck portion of the torso (Figure 2).

3. Fold the Lung-Bag portion of the Face-Shield/Lung-Bag (Figures 3a-3d):

- The Face-Shield/Lung-Bag has four 'dotted lines' printed on one side of the bag (along with an oval)
- Using the four dotted lines, fold the Face-Shield/Lung-Bag into fourths, following the diagram below

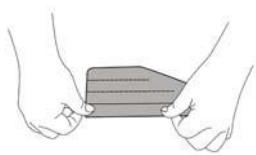


Figure 3a

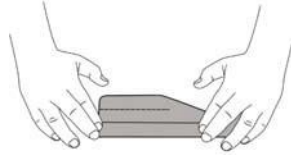


Figure 3b

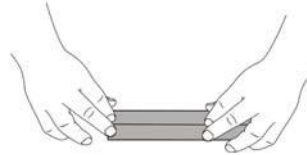


Figure 3c

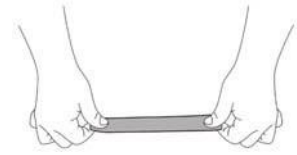


Figure 3d

4. Tilt back the head of the manikin (Figure 4).

5. Insert the folded Lung-Bag into the mouth of the manikin (Figure 5).

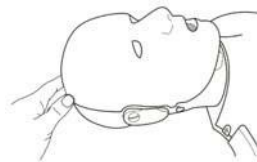


Figure 4

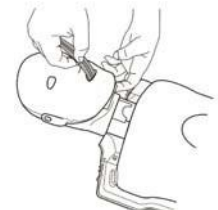


Figure 5

6. Push the Lung-Bag into the mouth until the bag exits through the neck of the manikin (Figure 6).

7. Grasp the Lung-Bag and finish pulling it through the neck of the manikin (Figure 7).

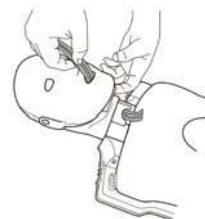


Figure 6

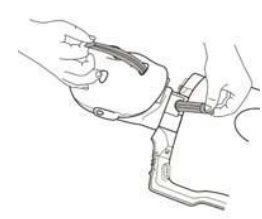


Figure 7

8. Attach the Face-Shield tabs to the 'buttons' located on the side of the manikin head (Figure 8).

9. Lightly pull down on the Lung-Bag to help open the mouth hole on the Face-Shield.

10. Then position the Lung-Bag on top of the compression plate (the hard plastic circular piece found on top of the torso foam core) with the circular imprint on the Lung-Bag aligning with the compression plate (Figure 9).

11. With proper positioning, the neck of the Face-Shield/Lung-Bag will have slack. Make sure it is not twisted.

12. Close the torso and secure the latch by pushing on the shoulder tabs until they snap into place.



Figure 8

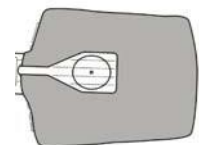


Figure 9



PRESTAN®

Prestan Professional Manikins

Repacking the Manikin Carry Bags

In order to preserve the life of your Prestan Manikins and protect protruding features (such as the nose), it is helpful to properly repack them in their carry bag.

Here are photographs of the specific packaging to assist you:

Prestan Professional Adult (or Child) Manikin 4-Pack



Prestan Professional Infant Manikin 4-Pack



Prestan Professional Family Pack

Prestan Professional Collection

Prestan Professional Family Pack



Prestan Professional Collection





PRESTAN®

Prestan Professional Manikins

Troubleshooting - CPR Rate Monitor Lights Not Working Properly

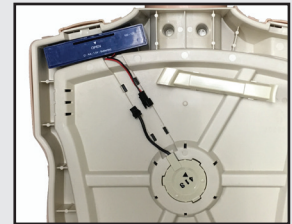
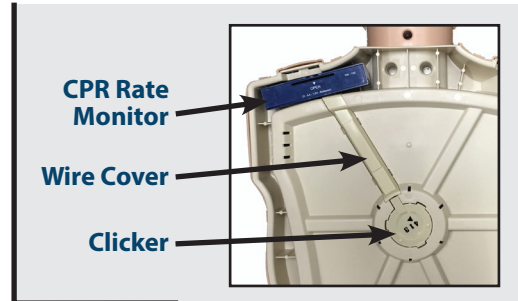
There are 2 working parts in a Prestan Professional Monitored Manikin: the mechanically-operated **Clicker** and the battery-operated **CPR Rate Monitor** (Monitor/Lights). The Monitor lights are powered by a small current, generated by the Clicker. The 2 parts connect to each other as shown in the photos (right).

If the monitor lights are not working properly, follow the troubleshooting steps in the order below for the best results.

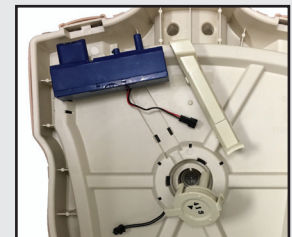
Note: For the Child or Infant manikins, if steps 1 and 2 do not fix the problem, go directly to the chart at bottom of this page for replacement part referral.

Note: The Monitor for the Infant manikin is an easily removable cartridge located beneath the cover in the diaper area. There are no wire connections.

- 1. Chest compressions must be deep enough to signal the Monitor**
 - > Compress the chest until the click, from the Clicker at 2"-2.4" depth, is audible.
- 2. Batteries may be missing, need replacing, or may not be correctly inserted in the CPR Rate Monitor**
 - > Install or replace new batteries into the Monitor - requires 2-AA (1.5V) batteries. It is not necessary to remove the monitor to replace batteries in the Adult and Child manikins. The Infant manikin's Monitor must be removed from the cavity (under the cover in the diaper area) to change the batteries.
 - > If the Monitor's problem is that ALL lights come on at once, this usually indicates that the batteries are almost depleted and replacement is the correct solution.
- 3. Clicker and Monitor wires may have disconnected from each other (rare)**
 - > On the manikin's back, remove the Wire Cover (see photos right). Disconnect and reconnect the wiring to insure proper Clicker-to-Monitor communications.
- 4. Clicker may be clogged, interrupting the signal to the Monitor (common)**
 - > Remove the Clicker and lightly blow out any accumulated plastic dust. Then replace the Clicker and reconnect the Clicker wires to the Monitor wires.
- 5. Either the Clicker or the Monitor needs to be replaced**
 - > If available, exchange Clickers and Monitors with working manikins to determine whether the Clicker or the Monitor needs to be replaced. If you don't have a second manikin to swap parts with, refer to the chart below for the more common solution.
 - > Contact your Prestan Authorized Distributor (where you purchased your manikins) to obtain the replacement part. If your manikin is within the 3-year warranty period, there will be no charge to you - otherwise, your Prestan Authorized Distributor will assist you with pricing for the replacement part.



Remove the Wire Cover to expose the Clicker and Monitor wires. Disconnect the wires from each other by gently squeezing the connectors and pulling apart.



The Wire Cover and Clicker easily pop out by inserting a small flat-head screwdriver into the slots. For the Monitor, there is a screw next to the monitor lights in the front of the manikin to release it from the shoulder cavity (Phillips-head screwdriver needed).

| Manikin | Clicker Part # | Monitor Part # | Replacement Part Notes / Suggested Action |
|---------|----------------|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ADULT | RPP-ACLICK-1 | RPP-AMON-1 | Choosing between the Clicker and the Monitor (if part swapping to confirm is not an option): it is 80-90% more likely that the Clicker is the part that needs to be replaced. |
| CHILD | RPP-CCLICK-1 | RPP-CMON-1 | Rarely has problems so no patterns noted - the Monitor would be the likely replacement part. |
| INFANT | RPP-ICLICK-1 | RPP-IMON-1 | A Monitor (cartridge) is almost always the necessary replacement part for the Infant Manikin. |

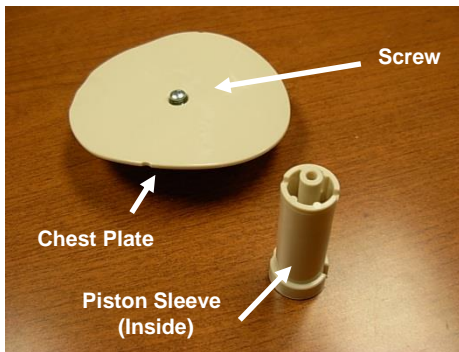


Prestan Professional Manikins

Replacing the Piston Sleeve and Chest Plate

Tools required: a small Slotted style screwdriver and a Phillips screwdriver / a cordless screwdriver is optional

- 1) Remove OLD Chest Plate** – If still attached, remove OLD Chest Plate using a Phillips screwdriver and discard both Chest Plate and Screw (Figure #1).



Replacement Parts

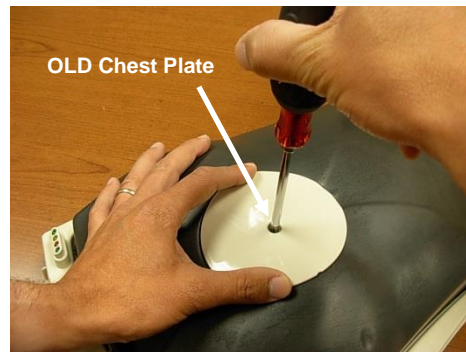


Figure #1

- 2) Remove the Wire Cover** – There are four snap tabs, two on each side of the Wire Cover. Using a small, slotted screwdriver, press in and lift up on two tabs along the same side of the Wire Cover. (Figures #2, #3 & #4)

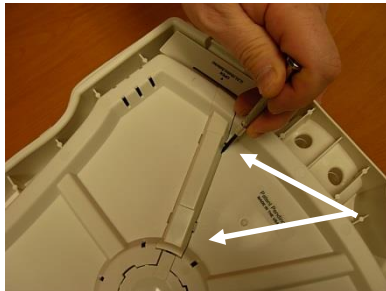


Figure #2

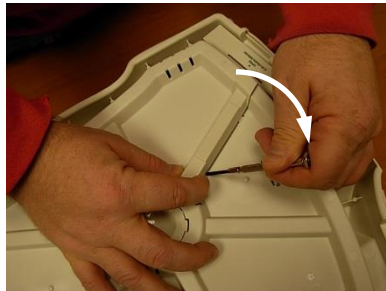


Figure #3

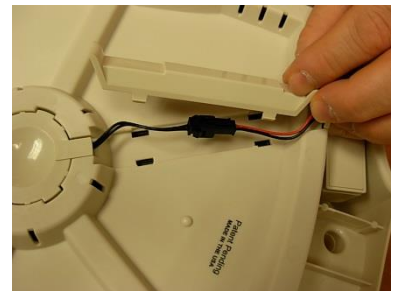


Figure #4

- 3) Remove the Clicker** - There are three tabs on the 'Clicker' that hold it in place. Using your screw driver, carefully press in and lift up on each tab while gently lifting up on the wire. (Figures #5 & #6) After the 3rd tab is unhooked, lift out the Clicker (Figure #7).



Figure #5

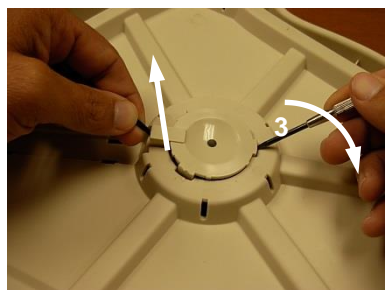


Figure #6



Figure #7

Replacing the 'Piston Sleeve and Chest Plate' (Continued)

- 4) Remove the Spring and OLD Piston Sleeve** – Remove the Piston Spring (Figure #8) and the OLD Piston Sleeve (Figure #9). Discard the OLD Piston Sleeve.

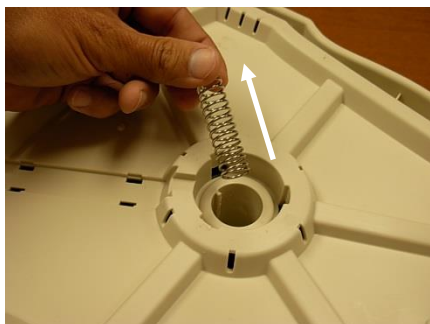


Figure #8

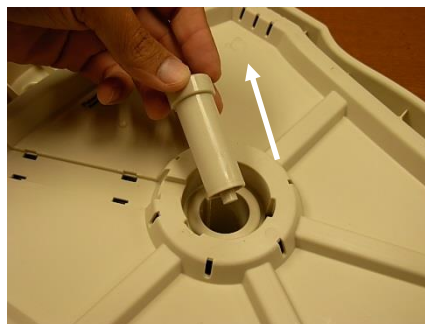


Figure #9

- 5) Insert the NEW Piston Sleeve and Spring** – Insert the NEW Piston Sleeve (Figure #10) making sure the slot on the sleeve is aligned with the rib in the base. Insert Spring (Figure #11).

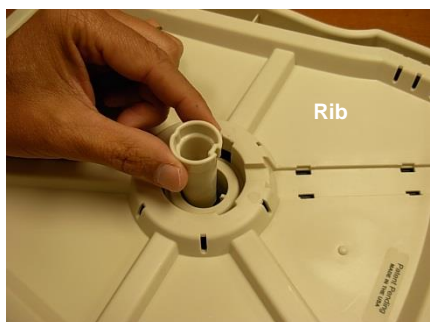


Figure #10

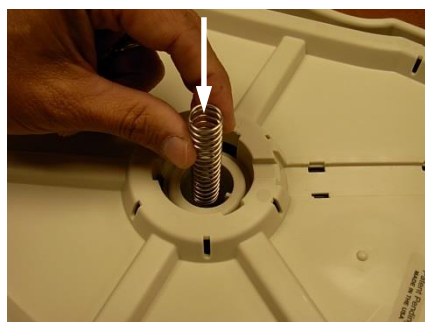


Figure #11

- 6) Reinsert the Clicker** – Align the Clicker with the hole, and snap it down into the hole, being careful not to pinch the wire. (Figure #12) Press firmly on each of the 3 tabs to insure they are engaged (Figure #13)

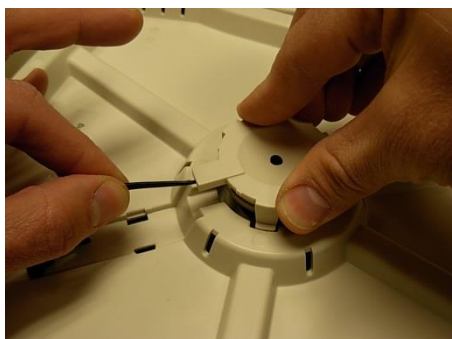


Figure #12

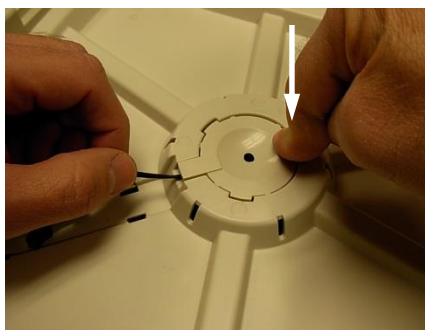


Figure #13



Prestan Professional Adult Manikin Cleaning the Clicker Mechanism

Before you start: Newer manikin clickers have been treated with a seal to help keep the insides clean. Here is how to tell if your Clicker is sealed and you will not be able to clean inside the Clicker:

- The Clicker has a Black Triangle printed on it
- The Clicker has printed on it a three digit date code (first two digits represent the week / last digit represents the year [i.e. 271 = 27th week of 2011]) and the date code is 371 (adult) / 421 (child) / 361 (infant) - OR LATER (newer).

If your Clicker meets either of the above criteria, you may try wiping it with an alcohol pad to see if this works. If not, please contact your distributor to order a replacement Clicker.

Occasionally small plastic shavings will invade the clicker mechanism, blocking the electrical contact in the circuit. When this occurs, the LED feedback monitor lights may not work properly. As opposed to ordering a new clicker, the current clicker (the disk in the center of the manikin's back) may be cleaned to determine if this will fix the problem.

Cleaning the Clicker - what you will need:

Phillips-head screwdriver / Flat-head screwdriver / Alcohol wipe or alcohol and cotton swab

Please follow the steps below:

1. **Remove the Wire Cover:** there are four snap tabs, two on each side of the Wire Cover. Using a small, flat-head screwdriver, press in and lift up on two tabs along the same side of the Wire Cover. Squeeze the connectors to disconnect the Clicker wires from the Monitor wires.
2. **Remove the Clicker:** there are three tabs on the Clicker that hold it in place. Using a flat-head screwdriver, carefully press in and lift up on each tab while gently lifting up on the wire (Figure 1). After the 3rd tab is unhooked, lift out the Clicker, leaving the Spring down in the hole (Figures 2 & 3). Continued next page...

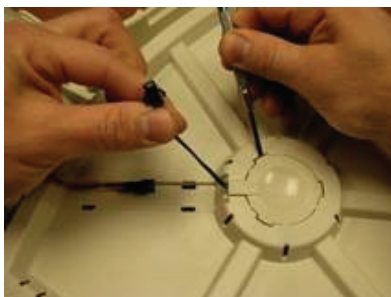


Figure 1

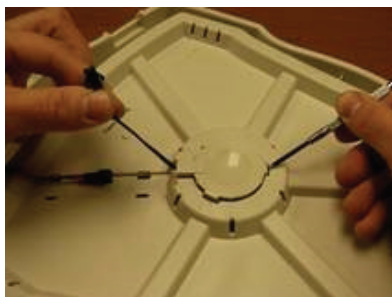


Figure 2



Figure 3

Replacing the 'Piston Sleeve and Chest Plate' (Continued)

- 7) Reattach the Wire Cover** – Align wires down the center of channel for the Wire Cover. If needed, make a loop with any excess wire. (Figure #14) Snap the Wire Cover into place by pressing firmly over 4 snaps (Figure #15)

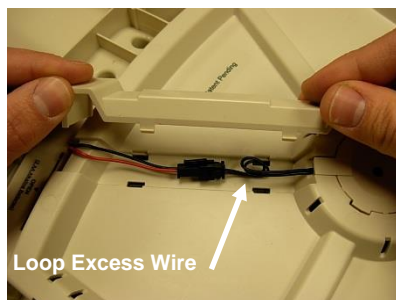


Figure #14



Figure #15

- 8) Attach NEW Chest Plate** – Align the NEW Chest Plate w/screw already inserted making sure notch on plate is aligned with the notch on the foam (Figure #16). While pushing down on the foam (approx. ½ inch), tighten screw till fully seated (Figure #17) (*Here is where a cordless screwdriver may be helpful*).

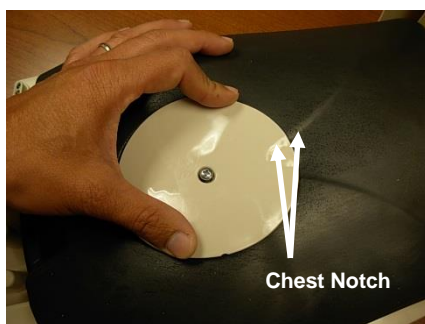
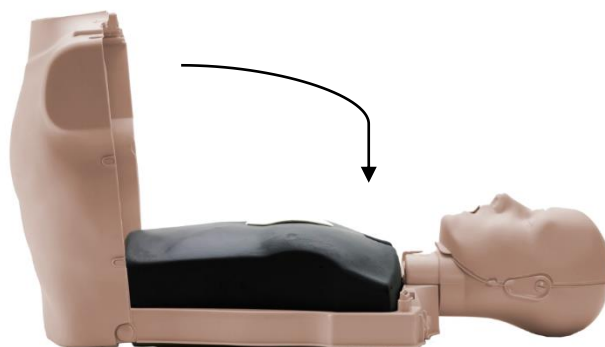


Figure #16



Figure #17

- 9) Close Manikin Torso**



3. **Disassemble the Clicker:**

- a. Stand the clicker upright and remove the three screws using a Phillips-head screwdriver.
- b. Remove the top of the Clicker. You will see a printed circuit board (PCB) with 2 metal dome switches on top of it.
- c. Using a small flat-head screwdriver, lift the dome off of the PCB and set it aside.

4. **Clean the Clicker:**

- a. Gently clean the PCB with a small amount of alcohol and a cotton swab.
- b. Allow to dry.

5. **Resassemble the Clicker:**

- a. Replace the domes, taking care to put them back in the correct orientation sitting on top of the gold pads (Figures 4 & 5).

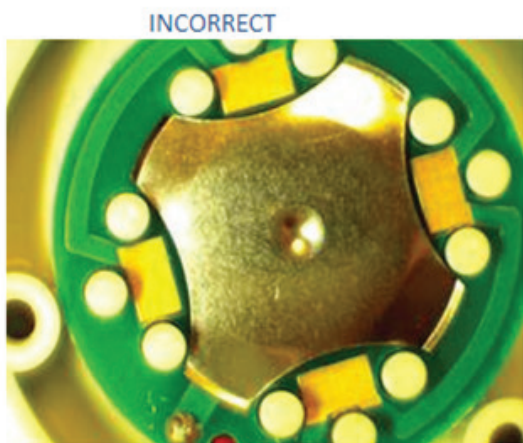


Figure 4



Figure 5

- b. Place the top section of the Clicker back onto the dome section, rotating the top until the tab aligns with the wires and the 2 sections fit together. The proper fit leaves a very small amount of space between the two sections.
- c. Replace the screws.
- d. Reassemble back into the manikin.

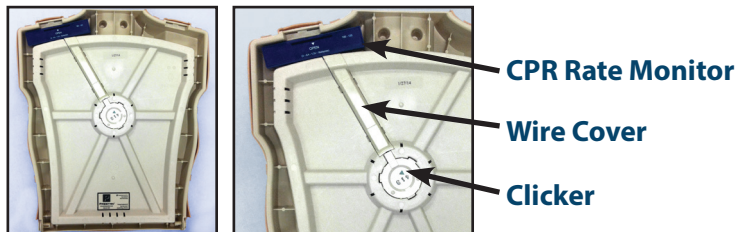
If the above steps do not fix the problem, then you will need a new Clicker. Please contact your distributor or Prestan.



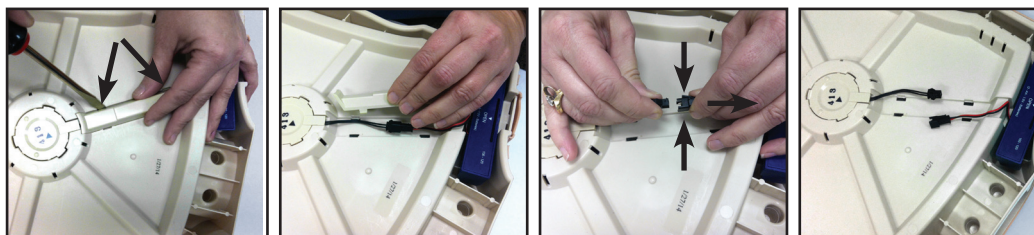
Prestan Professional Manikins

Replacing a Prestan Adult or Child CPR Rate Monitor

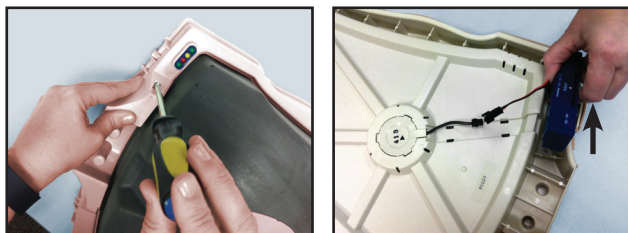
To replace the CPR Rate Monitor (Monitor) on the Adult/Child Manikin, you will need a small flat-head screwdriver and a small phillips-head screwdriver. **To facilitate the instruction procedure, please note the three parts shown at right:**



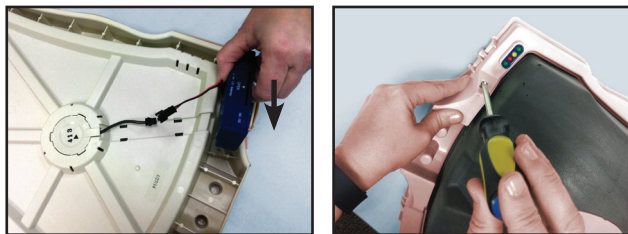
Remove the Wire Cover by gently inserting the flat-head screwdriver into the side slots and lifting upward until the cover easily pops off. Disconnect the Monitor from the Clicker by squeezing, then pulling apart the two wires at the connection.



Turn the manikin over and open the clamshell torso to expose the Monitor's lights. Using the phillips-head screwdriver, remove the front screw holding the Monitor in place. The Monitor will drop out of the backside of the manikin.



Insert the new CPR Rate Monitor into the back shoulder. The Monitor's LED lights should be visible through the front opening. Secure with screw in front.

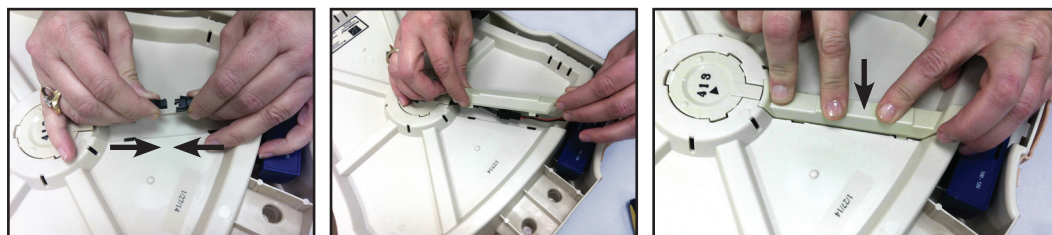


Is your CPR Rate Monitor not BLUE?

BLUE is an upgrade to the Prestan CPR Rate Monitor. It includes an additional feature: a yellow warning light is flashed if the 120 compression upper limit is exceeded by the student (per the 2015 Guidelines).

Your existing Prestan Manikins can be easily updated with BLUE CPR Rate Monitors - Contact your Prestan authorized distributor for details!

Re-connect the Monitor and Clicker wiring. Replace the Wire Cover over the connected wires, being careful that all wiring is tucked in before snapping it in place.



TROUBLESHOOTING GUIDE

| SYMPTOM | POSSIBLE ISSUES OR COMMENTS | SOLUTIONS |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CPR Rate Monitor | | |
| <p>Cannot find CPR Rate Monitor (Monitor) – no lights in the shoulder area</p> | <ul style="list-style-type: none"> You have purchased a Prestan Professional Adult Manikin without the CPR Rate Monitor | <ul style="list-style-type: none"> If you were expecting a monitored manikin, check with the distributor where you purchased the manikin to insure you received what you paid for <p>Note: CPR Rate Monitors may be purchased separately from your Prestan Authorized Distributor</p> |
| <p>CPR Rate Monitor (Monitor) lights are not working properly</p> <p><i>To help understand how the Monitor works, please note that the Monitor lights are powered by a small current generated by the Clicker</i></p> <p><i>Please follow the troubleshooting tips at right in the order they are listed for best results</i></p> | <ul style="list-style-type: none"> Chest compressions are not deep enough to signal Monitor Batteries are not installed, need replacing or are not inserted correctly in the CPR Rate Monitor The Clicker-Monitor connection is broken Clicker may be clogged with plastic dust, interrupting the signal to the Monitor Either the Clicker or the Monitor needs to be replaced | <ul style="list-style-type: none"> Compress the chest until the click is audible from the Clicker at 2”-2.4” Install or replace batteries into Monitor (back of manikin, left shoulder area) - requires 2-AA (1.5V) batteries On the manikin’s back, remove the long skinny Wire Cover between the Clicker and Monitor – squeeze connectors to disconnect the wires then reconnect to insure Clicker-Monitor communications Remove Clicker and blow out dust – then replace Clicker and reconnect with Monitor Exchange Clickers and Monitors with working manikins (if available) to determine whether the Clicker (RPP-ACLICK1) or the Monitor (RPP-AMON-1) needs to be replaced* |
| <p>CPR Rate Monitor (Monitor) lights are all on</p> | <ul style="list-style-type: none"> Batteries are running low | <ul style="list-style-type: none"> Replace batteries |
| <p>CPR Rate Monitor (Monitor) red light is blinking</p> | <ul style="list-style-type: none"> This is normal after replacing batteries or manikin is paused - may blink up to 16 times to indicate ready status | <ul style="list-style-type: none"> Commence or resume compressions - blinking will stop and feedback rate signals will begin |

* Contact your Prestan Authorized Distributor to either purchase the replacement part or receive it at no charge if the manikin is within Prestan’s 3-year warranty period and is a qualifying warranty repair.

TROUBLESHOOTING GUIDE

(Continued)

| SYMPTOM | POSSIBLE ISSUES OR COMMENTS | SOLUTIONS |
|---------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Torso and Face-Shield/Lung-Bag | | |
| <p>Cannot hear a click when doing compressions</p> | <ul style="list-style-type: none"> • Hand position and/or compression angle may be incorrect • Compressions may not be deep enough to activate the clicker • Clicker may be broken | <ul style="list-style-type: none"> • Confirm correct hand placement and compress straight down from directly above the manikin • Compress between 2 and 2.4 inches depth • Replace Clicker in back of manikin (RPP-ACLICK-1)* |
| <p>Chest will not rise when breaths are given</p> | <ul style="list-style-type: none"> • Head is not tilted back enough to open airway • Face Shield is not attached • Lung Bag may be damaged or torn (Note: there are holes in the Adult Lung Bag necks by design to allow deflation) • Lung Bag is not lying flat or properly positioned over the compression plate and/or neck of bag is twisted • Lung Bag has accumulated moisture in the neck, which may cause the sides to stick together and prevent air passage | <ul style="list-style-type: none"> • Push on forehead and/or lift at chin to tilt head back enough to open airway • Attach Face Shield at “buttons” on the side of the manikin’s head below ears • Blow into the Face-Shield/Lung-Bag while it is outside the manikin to make sure it inflates properly – if not, discard and use another Face-Shield/Lung-Bag • Revisit instructions for installing a Face-Shield/Lung-Bag earlier in this manual • A new Face-Shield/Lung-Bag should be installed after each class, or more often if needed due to excessive moisture buildup |
| <p>Manikin torso will not stay closed</p> <p>Manikin torso opens when breaths are given</p> | <ul style="list-style-type: none"> • Tabbed latches at shoulders may not be securely closed • Chest frame may be stretched from improper opening of torso • Tabbed latches at shoulders are broken from improper opening of torso | <ul style="list-style-type: none"> • Close tabs at shoulders – a snap will be heard when shoulder tabs are properly latched • Open torso and attempt to reverse stretched out frame by pushing it in the opposite direction • Torso Frame needs to be replaced (RPP-AFRAME-1)* |

Prestan Professional ADULT MANIKINS



TROUBLESHOOTING GUIDE

(Continued)

| SYMPTOM | POSSIBLE ISSUES OR COMMENTS | SOLUTIONS |
|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Torso | | |
| Rattling in chest | <ul style="list-style-type: none"> • Compression Sleeve may be broken | <ul style="list-style-type: none"> • Replace sleeve in chest with part RPP-ACOM-1 (compression assembly includes chest plate, spring, sleeve and clicker)* |
| Chest Plate is broken | <ul style="list-style-type: none"> • Typically results from a combination of incorrect (not centered) hand placement, compression angle not straight down from directly above and/or overzealous compression force | <ul style="list-style-type: none"> • Replace chest plate with RPP-ACOM-1 (compression assembly includes chest plate, spring, sleeve and clicker)* |

* Contact your Prestan Authorized Distributor to either purchase the replacement part or receive it at no charge if the manikin is within Prestan's 3-year warranty period and is a qualifying warranty repair.

PRESTAN Professional Adult/Child Manikins

Frequently Asked Questions



Can you use a Pocket Mask with the new PRESTAN Professional Manikin?

The pliable face skin on the PRESTAN Professional Manikin makes it ideal for use with a Pocket Mask.

Can you use a Pocket Mask with a BVM on the new PRESTAN Professional Manikin?

You can use either a Pocket Mask alone or a Pocket Mask with a BVM on the PRESTAN Professional Manikin.

The CPR Rate Monitor lights on my adult/child manikin are not working properly.

There are a few things to check when your monitor lights are malfunctioning:

1. Make sure you are compressing fully, you should hear the clicker when fully compressed.
2. Ensure two AA batteries are installed in the battery compartment behind the left shoulder of the manikin. Replace batteries and recheck.
3. The clicker, which drives the monitor lights, may be malfunctioning. Contact your distributor for a replacement clicker.

How do you replace the batteries?

The compartment for the batteries is in the CPR rate monitor, located on the upper left side of the back of the manikin. Once the batteries are replaced, the lid is easily re-inserted by lining up the two tabs on the top of the compartment and pushing the lid into place.

I have a 4-Pack of Adult/Child Manikins. What is the proper way to pack them into the carry bag?

Please refer to the PRESTAN Professional Manikin Repacking Help Guide in the PRESTAN Resource Center.