

## U.S. and Canada

Terms are net 30 days, FOB Worthington, Ohio USA, a service charge of 1.5% will be applied on invoice amounts past due 30 days • All orders for immediate release • No cancellations within 48 hours of acknowledged ship date • Prices, terms & specifications subject to change without prior notice • Drop shipments not available in Canada • OHAUS Corporation's products are warranted against defects in materials & workmanship from date of delivery through duration of the warranty period. During the warranty period OHAUS will repair, or, at its option, replace any component(s) that proves to be defective at no charge, provided that the product is returned, freight prepaid, to OHAUS Corporation. All other approved returns require issuance of a Return Order number from Parsippany, NJ, USA and may be subject to a 20% restocking fee. This warranty does not apply if the product has been damaged by accident or misuse, exposed to radioactive or corrosive materials, has foreign material penetrating to the inside of the product, or as a result of service or modification by other than the OHAUS Corporation or an authorized OHAUS Regional Service Center. This warranty only covers products shipped within the United States and to Canada by OHAUS Corporation to the dealer within the United States and in Canada. The warranty period for OHAUS products shall begin at the date of shipment to the end-user, or 3 months from the date of shipment to the dealer by OHAUS Corporation, whichever occurs first. A properly completed Warranty Registration Form must be received by OHAUS Corporation or product may be registered at [www.ohaus.com](http://www.ohaus.com) within 30 days from the date of purchase to initiate coverage under the warranty. No other expressed or implied warranty is given by OHAUS Corporation. OHAUS Corporation shall not be liable for any consequential damages.

## Outside U.S. and Canada

Payment terms: As per agreement • All prices Ex-Factory, Worthington, Ohio USA • Service charge of 1.5% will be applied on invoice amounts past due • All approved returns require issuance of a Return Order number from Parsippany, NJ, USA • Restocking fee 20% of dealer net • Minimum order: \$50.00 • All orders for immediate release • No cancellations within 48 hours of acknowledged ship date • Prices, terms & specifications subject to change without prior notice.

## Business Partner Code of Conduct

OHAUS is committed to conducting its business ethically, legally and in a socially responsible manner. We expect our business partners and Dealers to share this commitment and we have therefore developed this Business Partner Code of Conduct. It covers Ethical Conduct, Fair Competition, Environment, Health and Safety, as well as Labor Practices. This code applies to all your activities in your business relationship with us. It defines the minimum standards of business conduct we expect you to comply with in your business relationship with OHAUS. You must also comply with all applicable laws, regulations, and codes of the countries in which you operate. We encourage you to work with your own business partners to ensure they also strive to meet the principles of this code, or equivalent principles. For more information and to view the whole code, please visit [ohaus.com/business-partner](http://ohaus.com/business-partner).

| Six Month Warranty        |                             |                                    | Three Year Warranty           |
|---------------------------|-----------------------------|------------------------------------|-------------------------------|
| Starter Series Electrodes |                             |                                    | Harvard Junior® Balances      |
| One Year Warranty         |                             |                                    | TJ611 Balance                 |
| Accessories               | Hand Held Scales            | SD & Catapult Scales               | Five Year Warranty            |
| Aviator® Scales           | Indicators, all models      | Spring Scales                      | All Other Mechanical Balances |
| CS & CL Scales            | JE Emerald & JR Ruby Scales | Starter Series Meters              | Ten Year Warranty             |
| D500 Beam Scales          | MB25 with MB27              | TAJ Scales                         | Triple Beam Pro® Balances     |
| Defender® Scales          | Navigator® Scales           | Valor® Scales                      |                               |
| CKW Scales                | Primer® Balance             | VX & VN Floor Scales               |                               |
| ES Scales                 | PS Scales                   | Weights & Weight Sets              |                               |
| FD Scales                 | Ranger® Scales              | Y Series Scales                    |                               |
| Frontier Mini Centrifuge  | Scale Bases, all models     |                                    |                               |
| Two Year Warranty         |                             |                                    |                               |
| Adventurer® Balances      | MB90 & MB120                | Scout® STX , SPX & SJX Balances    |                               |
| Explorer® Balances        | Pioneer® & PAJ Balances     | Vortex Mixers                      |                               |
| Hotplates & Stirrers      | Dry Block Heaters           | Homogenizers                       |                               |
| Open Air Shakers          | Incubating & Incubating     | Frontier Micro & Multi Centrifuges |                               |
| Labjaws Clamps & Supports | Cooling Shakers             |                                    |                               |

**Any product not listed above includes a one year warranty**

**All replacement parts include a 90 day warranty**

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